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City of New Orleans SIEC Presentation



Response and Interoperability Division
New Orleans Office of Homeland Security & Emergency
Preparedness
New Orleans, Louisiana

26APR17

Agenda



- Introductions
- Topics
 - NOHSEP Comms Plan (2017 NBA / Mardi Gras)
 - DHS Evaluation
 - 07FEB17 Tornado Lessons Learned
 - TICP
 - Ochsner Flight Group
- Questions



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Previous MG COMMS Plan



- NOHSEP – NG1-OEP1 (Hailing, Not monitored)
- NOPD – SPEC1,2 (No Coordination Talkgroup)
- NOFD – INOP1 (PD lacked knowledge of how to hail)
- EMS – NE-OPS / DETAL (Had to listen to PD)
- Other agencies used different talkgroups on other Zones or Radio Systems



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2017 MG COMMS Plan INO ORLNS-01/16



- ORLNS-01 – Hailing Talkgroup
- ORLNS-02 – Law Enforcement (ESF-13)
- ORLNS-03 – Fire (ESF 4,9,10)
- ORLNS-04 – EMS (ESF-8)
- ORLNS-05-16 Used for Coordination (PD, FD, EMS, DPW, Other)
- First time placed PD, FD, EMS in one room for overall parade communications



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2017 MG COMMS Plan



Law Enforcement (ESF-13)				
NOPD – District	(NP1) NP-DSP-1	1 st District	LWIN	
NOPD – District	(NP1) NP-DSP-2	2 nd District	LWIN	
NOPD – District	(NP1) NP-DSP-3	3 rd District, 7 th District and Crime Lab	LWIN	
	(NP1) NP-DSP-4	4 th District	LWIN	
NOPD – District	(NP1) NP-DSP-6	6 th District	LWIN	
NOPD – District	(INO) ORLNS-2	8 th District/FQ Security	LWIN	Patched to (NP1) NP-DSP-8
NOPD – Parade	(INO) ORLNS-5	Formation to St. Charles/Caliope Formation to Claiborne/Canal	LWIN	
NOPD – Parade	(INO) ORLNS-6	St. Charles/Caliope to Disband Claiborne/Canal to Disband	LWIN	
NOPD – Parade	(INO) ORLNS-7	Westbank/Algiers Parades	LWIN	
NOPD – Parade	(INO) ORLNS-13	Missing Children / Sanitation Unit / Barricade Unit	LWIN	
NOPD – Parade	(INO) ORLNS-14	Parade Formation / Disband	LWIN	
NOPD – Parade	(INO) ORLNS-15	Towing	LWIN	Patched to (CIN) NO-CITY-2
NOPD – Parade	(INO) ORLNS-16	Float Movement and Escorts (Traffic)	LWIN	
Fire (ESF-4,9,10)				
NOFD – Citywide Dispatch	(NF1) NF-DSP1	Citywide Dispatch	LWIN	
NOFD – Command	(INO) ORLNS-3	Command / Parade Units	LWIN	
NOFD – Detail	(NF1) FG-9A	NOFD Details	LWIN	
NOFD – CBRNE/HazMat	(INO) ORLNS-8	NOFD HazMat and 62 nd WMD-CST Talkgroup	LWIN	
Emergency Medical Services / First Aid (ESF-8)				
NOEMS – Citywide Dispatch	(NE1) NE-OPS	Citywide Dispatch	LWIN	
NOEMS – Parade	(INO) ORLNS-4	East Bank Parades	LWIN	
NOEMS – Parade	(INO) ORLNS-9	West Bank Parades	LWIN	
NOHD/ARC	(NOHD) NOHD-1	First Aid Stations	Harris Tier II	
City of New Orleans – Office of Homeland Security & Emergency Preparedness (ESF-5)				
Incident Command Post	(INO) ORLNS-1	Mardi Gras Unified Command Group	LWIN	



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2017 MG COMMS Plan



INCIDENT RADIO COMMUNICATIONS PLAN				
ICS 305-Regional				
Function	Incident Name	Assignment	Radio System	Remarks
Mardi Gras Keynote Balls				
John Ball	(INO) ORLNS-10	Law Enforcement	LWIN	24 February at MCCO2
John Ball	(INO) ORLNS-12	Emergency Medical Services	LWIN	24 February at MCCO2
John Ball	(INO) ORLNS-5	Fire	LWIN	24 February at MCCO2
Endemion Ball	(INO) ORLNS-10	Law Enforcement - Interior	LWIN	25 February at Superdome
Endemion Ball	(INO) ORLNS-11	Law Enforcement - Exterior	LWIN	25 February at Superdome
Endemion Ball	(INO) ORLNS-12	Emergency Medical Services	LWIN	25 February at Superdome
Endemion Ball	(INO) ORLNS-5	Fire	LWIN	25 February at Superdome
Barclay Ball	(INO) ORLNS-10	Law Enforcement	LWIN	25 February at MCCO2
Barclay Ball	(INO) ORLNS-12	Emergency Medical Services	LWIN	25 February at MCCO2
Barclay Ball	(INO) ORLNS-5	Fire	LWIN	25 February at MCCO2
Optimus Ball	(INO) ORLNS-10	Law Enforcement	LWIN	27 February at MCCO2
Optimus Ball	(INO) ORLNS-12	Emergency Medical Services	LWIN	27 February at MCCO2
Optimus Ball	(INO) ORLNS-5	Fire	LWIN	27 February at MCCO2
Law Enforcement (EM-13)				
NOFD - District	(NP1) NP-DSP-1	1 st District	LWIN	
NOFD - District	(NP1) NP-DSP-2	2 nd District	LWIN	
NOFD - District	(NP1) NP-DSP-3	3 rd District, 7 th District and Crime Lab	LWIN	
NOFD - District	(NP1) NP-DSP-4	4 th District	LWIN	
NOFD - District	(NP1) NP-DSP-6	6 th District	LWIN	Patched to (NP1) NP-DSP-8
NOFD - Parade	(INO) ORLNS-2	8 th District/FQ Security	LWIN	
NOFD - Parade	(INO) ORLNS-5	Formation to St. Charles/Caliope Formation to Claiborne/Canal	LWIN	
NOFD - Parade	(INO) ORLNS-6	St. Charles/Caliope to Disband Claiborne/Canal to Disband	LWIN	
NOFD - Parade	(INO) ORLNS-7	Westbank/Algiers Parades	LWIN	
NOFD - Parade	(INO) ORLNS-13	Missing Children / Sanitation Unit / Barricade Unit	LWIN	
NOFD - Parade	(INO) ORLNS-14	Parade Formation / Disband	LWIN	
NOFD - Parade	(INO) ORLNS-15	Towing	LWIN	Patched to (CIN) NO-CITY-2
NOFD - Parade	(INO) ORLNS-16	Float Movement and Escorts (Traffic)	LWIN	
Fire (EM-4,9,10)				
NOFD - Citywide Dispatch	(NF1) NF-DSP1	Citywide Dispatch	LWIN	
NOFD - Command	(INO) ORLNS-3	Command / Parade Units	LWIN	
NOFD - Detail	(NF1) FG-9A	NOFD Details	LWIN	
NOFD - CBRNE/HazMat	(INO) ORLNS-8	NOFD HazMat and 62 nd WMD-CST Talkgroup	LWIN	
Emergency Medical Services / First Aid (EM-8)				
NOEMS - Citywide Dispatch	(NE1) NE-OPS	Citywide Dispatch	LWIN	
NOEMS - Parade	(INO) ORLNS-4	East Bank Parades	LWIN	
NOEMS - Parade	(INO) ORLNS-9	West Bank Parades	LWIN	
NOHD/ARC	(NOHD) NOHD-1	First Aid Stations	Harris Tier II	
City of New Orleans – Office of Homeland Security & Emergency Preparedness (EM-5)				
Incident Command Post	(INO) ORLNS-1	Mardi Gras Unified Command Group	LWIN	

Aviation (see ICS 220 for flight schedules)					
USRC / LSP / JFSO / CSP	123 05	Aviation Operations/Supervisor Helicopt	SWF Airband	LE of assets transfer ORLNS 304	Incident to (INO) ORLNS-2
LSP	(NO) BE-10T	CSP Internal Operator	LWIN		
State of Louisiana - Governor's Office of Homeland Security & Emergency Preparedness (EM-5)					
GOHEEP	WTCR003	Region 1 Coordinator	LWIN		
Advanced Units					
Command	JSP1 JF100-04	Mardi Gras Command	LWIN		
JFSO Parade	OP1 JF100-04	Formation to Ceremony	LWIN		
JFSO Parade	OP1 JF100-02	Ceremony to Disband	LWIN		
JFSO Parade	OP1 JF100-04	All Parade Functions	LWIN		
JFSO Parade	OP2 JB TBR-2	Float Escort	LWIN		
JFSO	OP1 DSI-1	1 st District	LWIN		
JFSO	OP1 DSI-2	2 nd District	LWIN		
JFSO	OP1 DSI-3	3 rd District	LWIN		
JFSO	OP1 DSI-4	4 th District	LWIN		
WMSB	WMSB WMSB FAC-1	Medical Dispatch	LWIN		
EEMS	WMSB WMSB FAC-1	Medical Dispatch	LWIN		
St. Bernard Parish					
Command	SB05 SB-COORD-1	Head Ops Command	LWIN		
SBFO Parade	SB05 SB-SPEC	Formation to Disband	LWIN		All officers
SBFO Parade	SB05 SB-TG	Formation to Disband	LWIN		Traffic officers only
SBFO Parade	SB05 SB-COM	Barricade Unit / Sanitation	LWIN		
SBFO Parade	SB05 SB-S-1	Parade Channel	LWIN		
Aerial Ambulance	AASD OPS-6	Medical Dispatch	LWIN		

End of document



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2017 MG COMMS Plan Lessons Learned



- MCI (Orleans / Carrollton)
 - EMS parade operations to a free talkgroup to clear up traffic
- NOPD needs assigned “talkgroups” for basic COMMS needs or as an MCI backup to move normal traffic
- Much more fluid to change channel knob one position
- Reduce dependency on Cellular when possible



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2017 MG COMMS DHS Eval.



- DHS did an evaluation on COMMS plan.
 - Same eval. occurred in 2010
- Incorporated much more Data / LTE as part of eval.
- Wanted to see inclusion of Amateur Radio
- Spoke with random employees about their knowledge of plan
- Wanted to see coordination between all agencies
- Reduction in use of ICS terms
- Plain language isn't replacing codes for words



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2010 MG COMMS DHS Eval.



FOR OFFICIAL USE ONLY
New Orleans NECP Goal 1 AAR/IP
NECP-LANO-AFTACTRPT-001-R0

APPENDIX C DEGREE OF DEMONSTRATION WORKSHEET

<p>Advanced Demonstration Response indicative of UASI's capability to consistently provide response-level emergency communications during routine incidents and events involving multiple jurisdictions, disciplines, and agencies and effectively address a significant incident were it to occur. Indicators may include:</p> <ul style="list-style-type: none"> • Jurisdictions demonstrated strong communications planning using established policies and procedures. • Communications systems were effectively utilized and back-up solutions were available if needed. • Operational leadership was able to manage resources and make timely decisions without communications impediments. 	
<p>Established Demonstration Response indicative of UASI's capability to consistently provide response-level communications during routine incidents and events involving multiple jurisdictions, disciplines, and agencies. Indicators may include:</p> <ul style="list-style-type: none"> • Jurisdictions demonstrated some communications planning using policies and procedures, whether documented or ad hoc. • Communications systems were utilized with few difficulties and backup solutions were available if needed. • Operational leadership was able to manage resources and make timely decisions without significant communications impediments. 	
<p>Early Demonstration Response indicative of UASI's capability to consistently provide response-level communications for planned events, but communications and coordination were largely ad hoc, with few documented plans or procedures. Other indicators may include:</p> <ul style="list-style-type: none"> • Communications systems faced technical difficulties, and little consideration was given to reliable back-up methods. • Operational leadership was able to manage resources and make decisions despite communications impediments. 	
<p>Did Not Demonstrate The jurisdictions involved did not demonstrate response-level emergency communications during the observed event due to communications impediments arising from a lack of planning, established policies and procedures, technical solutions, or a combination thereof.</p> <ul style="list-style-type: none"> • OEC will provide targeted improvement assistance to the UASI based on the findings and retest a planned event in FY 2011. 	



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2017 MG COMMS DHS Eval.



DRAFT LA ICCAP AAR/IP
OEC/ICTAP-LA-AFTACTRPT-001-D0

8. CONCLUSION

Observers agreed that the involved jurisdictions and agencies established effective interoperable communications within the confines of this event and demonstrated strong communications planning using established policies and procedures. In addition, communications systems were effectively utilized and back-up solutions were available if needed. Operational leadership was able to manage resources and make timely decisions without communications impediments.



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2017 Noted Best Practices



- Interoperability Talkgroups used
- Field Operations Guides
- Seamless Air-to-Ground Comms
- Creation of Custom Zone in Radio
- Redundant Radio System
- Coordination With Cellular Provider
- Standardized Codes
- Deployable Camera Systems



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07FEB17 NO East Tornado



- Tower is located at 13400 Old Gentilly Road
 - Lacked a paved road around tower
 - Fuel tank located on far side of gate
 - Based on height, ½ gallon per minute refueling rate
 - Know your power information
 - Feeder line number
 - Possible alerts from site
 - Temperature / power loss, etc
 - More frequent checks of the site
 - Not just pre-hurricane season
 - Fuel / batteries / generator
- GOHSEP Resource request was perfectly executed



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Possible TICP Application



- Problem with printed TICP:
 - Wrong in some way as soon as printed
 - Always outdated
- Discussion of Application
 - Each COML manages their region
 - Include Comms plans / maps / etc.
 - Validation by email for employees



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Ochsner Flight Group



- Introduction
 - Current practice
- Ochsner Flight Group LWIN channel
 - OCH-HELO
- Add to consoles
- How this is better than previous practice



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