



<https://news.ochsner.org/news-releases/8-14-16-4-pm-update-ochsner-baton-rouge-provides-family-hotline-for-transfe>

Ochsner Provides Family Hotline for Transfers

BATON ROUGE (4 pm) – Earlier this afternoon, Ochsner Medical Center Baton Rouge (O’Neal campus) transferred approximately 40 critically ill patients to other Ochsner facilities due to severe weather and flooding around the hospital. An additional 10-15 are expected to be transferred shortly, as a precautionary measure, to ensure ongoing continuity of care effective immediately.

Ochsner has established a hotline for family members needing information on the new location of a patient. Family can call 504-842-3198 and will need to provide a patient’s date of birth to receive information about their condition and location. If the patient has not yet been moved, they will receive condition and an update on the intended location and potential arrival time. We continue to monitor the water levels and the situation with local and state officials. We have not made a decision to transport additional patients at this time.

Patient safety is our highest priority. We will remain in contact with our Office of Emergency Preparedness to ensure that military vehicles and air transport support will be available should we need it. Ochsner Baton Rouge medical personnel remain on site and the facility has power, water and adequate supplies to care for our remaining patients and staff.

We are still assessing the total impact of the severe weather and flooding. As we have information on our ability to reopen our Emergency Room and the ability to staff and open some of our Health Centers tomorrow, we will provide those updates to the media, on our website and via social media. All staff is encouraged to check their email for staffing updates as well. Ochsner patients can have confidence that their medical records are safe and available via MyOchsner as well as at any Ochsner location. Ochsner has an electronic medical record system and can offer continuous care regardless of where you see an Ochsner doctor.

Ochsner is committed to serving its community during this difficult time and fully appreciates the support of its dedicated staff and the larger Baton Rouge community.

Please follow us on social media: Facebook: [Ochsner Health System](#), Twitter: [@OchsnerHealth](#), Newsroom: news.ochsner.org for updates as additional information becomes available.

###