



**FEMA**

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# Media Advisory

## **Never Provide Personal Information**

The Governor's Office of Homeland Security and Emergency Preparedness and FEMA are aware that scam artists posing as FEMA inspectors have contacted disaster survivors and asked for personal information like Social Security and bank account numbers.

Do not respond to texts, phone calls or personal requests seeking your personal information. The only time disaster survivors should provide personal information is during the initial application process for FEMA help or when they initiate contact with FEMA to follow up on an application. FEMA inspectors only require verification of identity.

Report any suspicions of fraud by calling the Louisiana Attorney General's Consumer Protection hotline at 800-351-4889 or law enforcement immediately.

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <https://twitter.com/femaregion6> and the FEMA Blog at <http://blog.fema.gov>.*