

# CALL-TAKER (9-1-1 + others) EBOLA SCREENING QUESTIONS

## SYMPTOMS


If the caller has **flu-like** symptoms, please ask the following questions:

**1.** Do you have fever?

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If **NO** If **YES**

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Normal Response: Dispatch Appropriate Responder  CONTINUE TO 2.

## POSSIBLE EXPOSURE (VECTORS)

**2.** Are you a resident of – or have you traveled within the last **21 days** to – a country where an EBOLA outbreak is occurring?  
[www.cdc.gov/vhf/ebola/outbreaks/2014-west-africa/distribution-map.html](http://www.cdc.gov/vhf/ebola/outbreaks/2014-west-africa/distribution-map.html)

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If **NO** If **YES**

↓ ↓

CONTINUE TO 3. SKIP AHEAD TO 4.


**3.** Have you been exposed to someone who is suspected or known to have EBOLA?

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If **NO** If **YES**

↓ ↓

ONLY if 2 AND 3 are "NO": CONTINUE TO 4.


Normal Response: Dispatch Appropriate Responder 


**4.** If the caller answered "YES" to 1 AND "YES" to 2 AND/OR 3 ... Advise ALL dispatched responders:

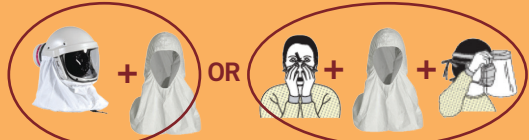
- You are responding to a **SUSPECTED Infectious Patient** incident.
- Limit exposure.
- Full-body PPE required to enter the scene.

**SUIT UP.  
OR  
STAND BACK.**

CDC-recommended PPE:

**1.**  TWO PAIRS OF SINGLE-USE (DISPOSABLE) NITRILE EXAM GLOVES (At a minimum, outer gloves should have extended cuffs.)

**2.**  COVERALLS (WITH OR WITHOUT INTEGRATED SOCKS) AND APRON AND BOOT or SHOE COVERS (SHOE COVERS ACCEPTABLE ONLY IF COVERALLS HAVE INTEGRATED SOCKS) (All should be single-use [disposable] fluid-resistant or impermeable.)

**3.**  PAPR (WITH FULL FACE SHIELD, HELMET OR HEADPIECE) AND SINGLE-USE (DISPOSABLE) HOOD (IF PAPR IS REUSABLE) OR N95 RESPIRATOR AND SINGLE-USE (DISPOSABLE) HOOD AND SINGLE-USE FACE SHIELD (Fully cover front and sides of face.)

Content for this publication is based on the *Interim Guidance for Emergency Medical Services (EMS) Systems and 9-1-1 Public Safety Answering Points (PSAPs) for Management of Patients with Known or Suspected Ebola Virus Disease in the United States* – October 24, 2014 and the *Guidance on Personal Protective Equipment To Be Used by Healthcare Workers During Management of Patients with Ebola Virus Disease in U.S. Hospitals, Including Procedures for Putting On (Donning) and Removing (Doffing)* – October 20, 2014

Revision Date: October 29, 2014






# FIRST RESPONDERS

## CALL-TAKERS (9-1-1 + others)

- Ask screening questions.
- Report screening answers to ALL dispatched responders.
- If call-taker screening determines this is a **SUSPECTED Infectious Patient** case, provide a unified public safety response.

## FIRST RESPONDERS

-  **LAW ENFORCEMENT**
-  **FIRE RESCUE**
-  **EMS**

**SUSPECTED Infectious Patient: Call DHH/Office of Public Health/Infectious Disease Epidemiology (ID EPI) Section at 1-800-256-2748**


**Notify receiving healthcare facility that you are transporting a SUSPECTED Infectious Patient.**

**SUIT UP.  
OR  
STAND BACK**

  
**RECEIVING HEALTHCARE FACILITY**


### LAW ENFORCEMENT



- Secure scene.
- If risk of exposure exists, **allow** EMS to perform their function.
- If proper PPE is **not** available:
  - Maintain distance of **3 feet**.
- If exposed, **STOP** work – **immediately report possible exposure** to your supervisor. 
- Follow **departmental protocols**.
- If EMS requires **direct assistance** with the patient, you **MUST put on proper PPE. See below for CDC-RECOMMENDED PPE.**
- Ensure **post-exposure DECON**, including your **vehicle** if exposed.
- Safely **remove PPE** if used; follow **CDC guidelines** for disposal.


### FIRE RESCUE



- Secure scene.
- If risk of exposure exists, **allow** EMS to perform their function.
- If proper PPE is **not** available:
  - Maintain distance of **3 feet**.
- If exposed, **STOP** work – **immediately report possible exposure** to your supervisor. 
- Follow **departmental protocols**.
- If EMS requires **direct assistance** with the patient, you **MUST put on proper PPE. See below for CDC-RECOMMENDED PPE.**
- Ensure **post-exposure DECON**, including your **vehicle** if exposed.
- Safely **remove PPE** if used; follow **CDC guidelines** for disposal.
- If you are performing EMS functions, **follow EMS protocols**.

### EMS



- Don **appropriate PPE** prior to entering the scene. See below for **CDC-RECOMMENDED PPE**.
- Keep patient **separated** from other persons as much as possible.
- Use **caution**. Illness can cause **delirium** or **erratic behavior**.
- **Interview** the family.
- If exposed, **STOP** work – **immediately report possible exposure** to your supervisor. 
- Follow **departmental protocols**.
- If **SUSPECTED Infectious Patient**, call DHH/Office of Public Health/Infectious Disease Epidemiology (ID EPI) Section at **1-800-256-2748** prior to transport.
- Notify **receiving** healthcare facility that you are transporting a **SUSPECTED Infectious Patient**.
- Limit **exposure**. Limit use of **needles**. Limit **pre-hospital procedures** (e.g., intubation, opening or suctioning of airways and/or cardiopulmonary resuscitation) to minimum necessary for **essential** diagnostic evaluation and medical care.
- Ensure **DECON** of **ambulance** as soon as patient is moved from ambulance to ER.
- Safely **remove PPE**; follow **CDC guidelines** for disposal.

### Full-body coverage PPE as recommended by the CDC:

1.



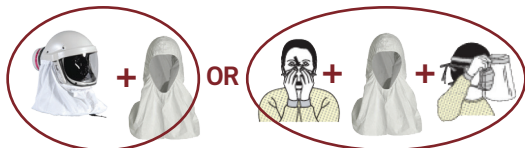
**TWO PAIRS OF SINGLE-USE (DISPOSABLE) NITRILE EXAM GLOVES**  
(At a minimum, outer gloves should have extended cuffs.)

2.



**COVERALLS (WITH OR WITHOUT INTEGRATED SOCKS) AND APRON AND BOOT OR SHOE COVERS**  
(SHOE COVERS ACCEPTABLE **ONLY** IF COVERALLS HAVE INTEGRATED SOCKS)  
(All should be single-use [disposable] fluid-resistant or impermeable.)

3.



**PAPR (WITH FULL FACE SHIELD, HELMET OR HEADPIECE) AND SINGLE-USE (DISPOSABLE) HOOD (IF PAPR IS REUSABLE) OR N95 RESPIRATOR AND SINGLE-USE (DISPOSABLE) HOOD AND SINGLE-USE FACE SHIELD**  
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