



Ensuring our nation’s ability to provide life-sustaining services immediately following disaster events is a fundamental responsibility of government at all levels, as well as the mission of many nongovernmental and private sector organizations. Additionally, it is an inherent value embedded in the culture of this country to assist each other during times of need.

The strength and resilience of our current system is that we do not rely on a single entity for the provision of mass care services, but have a history of collective action by government, non-governmental organizations, faith groups, the private sector, and other elements of our society—the Whole Community.

### Description

Provide life-sustaining and human services to the affected population, to include hydration, feeding, sheltering, temporary housing, evacuee support, reunification, and distribution of emergency supplies.

1. Move and deliver resources and capabilities to meet the needs of disaster survivors, including individuals with access and functional needs.
2. Establish, staff, and equip emergency shelters and other temporary housing options (including accessible housing) for the affected population.
3. Move from congregate care to non-congregate care alternatives and provide relocation assistance or interim housing solutions for families unable to return to their pre-disaster homes.

### Additional Information:

National Mass Care Strategy <http://nationalmasscarestrategy.org/>  
Core Capability Development Sheets <https://www.fema.gov/core-capability-development-sheets>

### Training

Build or sustain this Core Capability by completing the training listed below. Enrollment instructions for these and additional courses for this Core Capability can be found at: [www.firstrespondertraining.gov/frt/npccatalog](http://www.firstrespondertraining.gov/frt/npccatalog).

FEMA Mass Care Courses
E0411: Mass Care/Emergency Assistance Support for Field Operations
E0417: Mass Care/Emergency Assistance Shelter Field Guide Training
E0418: Mass Care/Emergency Assistance Planning and Operations
E0459: IA Mass Care Program Specialist Surge Training

### Resource Types

National NIMS resource types represent the minimum criteria for the associated component and capability. National resource typing definitions, job titles/position qualifications and PTBs (Position Task Books) are easily searchable and discoverable through the Resource Typing Library Tool (RTLTL). Resource Typing definitions are provided for equipment, teams, and units. They are used to categorize, by capability, the resources requested, deployed, and used in incidents. Measurable standards identifying resource capabilities and performance levels serve as the basis for this categorization. Additional resources can be found at <https://rtltoolkit.fema.gov>.

NAME	TYPE	ID
Shelter Management Team	Resource Typing Definition	9-508-1155
Shelter Manager	Position Qualification	9-509-1085