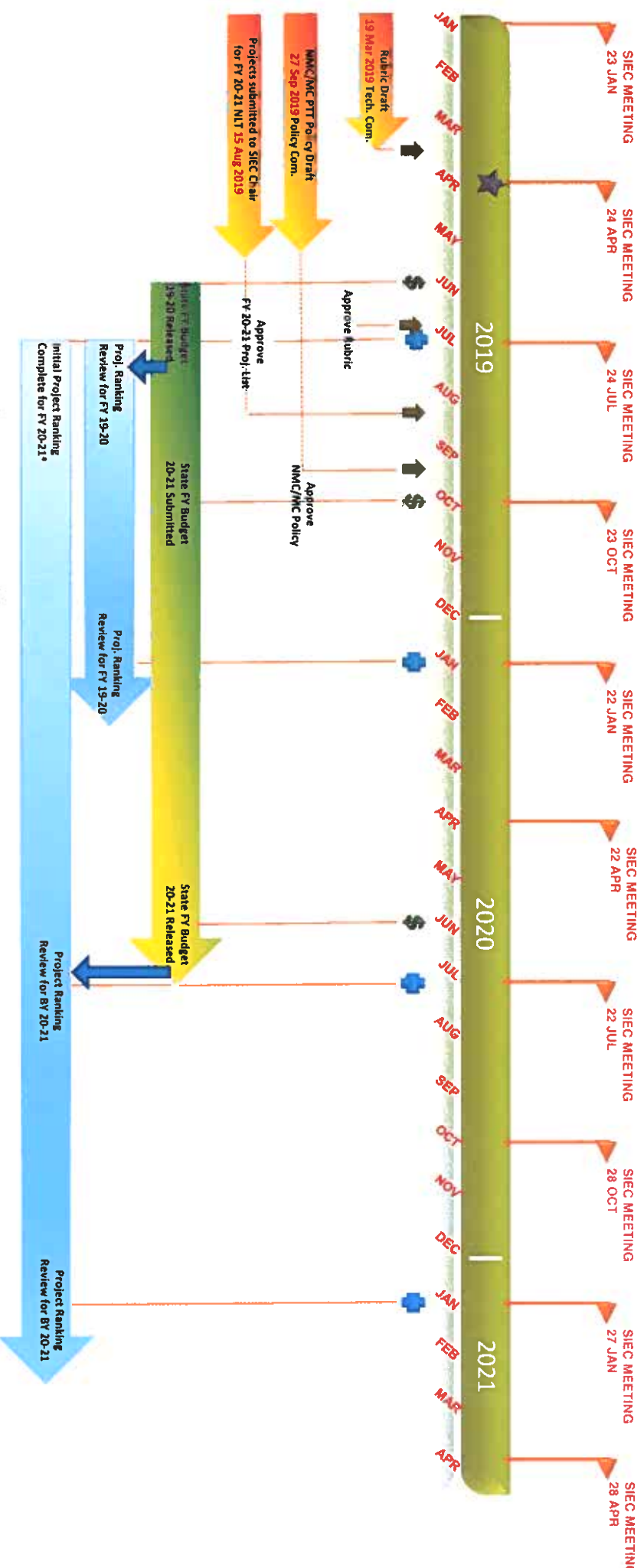


# SIEC Timeline



\* Initial Project Ranking for FY 20-21 may include rollover projects from FY 19-20 if not funded in June 2019



# CALL RECORD SHEET

PLEASE PRINT ALL BELOW INFORMATION CLEARLY

DATE AND TIME OF CALL: \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CROSS STREET: \_\_\_\_\_

CLOSEST LANDMARK (IF NEEDED FOR FURTHER DESCRIPTION) : \_\_\_\_\_

PARISH OF INCIDENT: \_\_\_\_\_

PHONE NUMBER OF CALLER: \_\_\_\_\_ CELL OR LANDLINE/BATTERY % \_\_\_\_\_

# OF PEOPLE INVOLVED IN INCIDENT: \_\_\_\_\_ CHILDREN/ELDERLY (IF APPLICABLE)

MEDICAL ISSUES OF ANY INVOLVED: \_\_\_\_\_

# OF PETS: \_\_\_\_\_ TYPE OF PET: \_\_\_\_\_

DID YOU CALL 911:  NO  YES

DID YOU SPEAK WITH 911?  NO  YES, APPROX. HOW LONG AGO: \_\_\_\_\_

DESCRIPTION OF INCIDENT: (USE BACK OF THE PAGE IF NECESSARY)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

AGENCY CALL WAS RELAYED TO: \_\_\_\_\_ TIME OF RELAY: \_\_\_\_\_

RELAY METHOD/RADIO CHANNEL: \_\_\_\_\_

CALL TAKER: \_\_\_\_\_ DISPATCHER: \_\_\_\_\_



# **TS BARY RESCUE CALL PROTOCOLS AND INFORMATION SHARED THROUGH EMAIL AND WEBEOC**

\*\*\*\*\*

**REMINDER – OUR State EOC Como Room is now staffed by Dispatch Personnel. Take a look at the attached 205 and review with your partners.**

**PLEASE NOTE – SAR RESCUE CALL PROTOCOL BELOW:**

Effective 6pm July 12th, in an effort to support rescue mission calls that reach GOHSEP / State EOC and in order to expedite rescue missions back to local assets and 911/Dispatch, we have established a contingency plan and protocol as follows:

The following will be the sequence of contact for rescue missions by the State EOC Dispatch:

1. Parish 911/Dispatch via **\*Interop 1**
  - a. Regional Coord Call (if volume increases, may move for direct contact to this protocol. All calls will begin on \*Interop-1)
2. **Regional OHSEP**
3. State ESF 9 Partner -Asset Call via **\*Interop-\*9**

As briefed today, we request that all impacted Parish OHSEPs/ EOCs monitor the their Regional OHSEP (i.e. **\*R1-OHSEP**) talkgroup for the duration of the event, so rescue mission requests may be sent over LWIN back to the local response resources as expeditiously as possible. Talk groups will be monitored by dispatchers at the State EOC.

**State EOC Dispatch Call Sign: State EOC Dispatch**

## **ON \*INTEROP-1**

Parish 911/ Dispatch will be contact as follows: State EOC Dispatch to "Vernon" Parish 911, do you copy?

## **ON \*R#-OHSEP**

Parish OHSEPs will be contacted as follows: State EOC Dispatch to "Ascension" Parish EOC, do you copy?

## **ON \*INTEROP-9**

State ESF 9 SAR Partners will be contacted as follows: State EOC Dispatch to WILDLIFE DISPATCH, do you copy?

\*\*\*\*\*

## **ICS205 PRIORITY NOTICE**

Please share this with your respective, regions agencies and personnel. Also, please remind everyone of the stress on the system by the following:

**Eavesdropping:** Do not scan hometown talkgroups or scan response talkgroups that you are not part of our from outside the impacted area!

**BUSY Tone:** Just be patient, hold the button down and wait for trill/ chirp then speak. If you let go, back of the line you go!

**Discipline:** Please remind everyone to use radio discipline. Simple, plain language should be used on interoperability nets. These may have non-agency specific persons monitoring or coordinating and they may not know your lingo! Keep your conversations direct and expedient. This will help with any congestion potential. Also, keep in mind the talkgroups are recorded and monitored.

**Users don't busy the system, too many talkgroups do!!!** Please be aware if every agency has every small team on an individual talkgroup, operating within a close area command, we may have issues.

**Start Local, Build Up Coms Planning.** Plan now, not when you ready to roll on mission!

**\*\*\*COPIES OF ICS205 CAN BE DOWLOADED, REVIEWED IN WEBEOC INCIDENT FILE LIBRARY**



Incident Profile	
Impacted Agency	Louisiana Department of Education (LDOE)
Date	07/23/2019
Data Type	TBD
Data Owner	John White, Louisiana State Superintendent of Education
Breach Notification	TBD
Notification Requirements	-
Reported by	Louisiana Department of Education (LDOE)
Date	07/23/2019
Incident Handler	Chase Hymel, Dustin Glover, Bert Stone
Report Created	07/23/2019
Incident Type: Ransomware Attack (RYUK)	

## Purpose

The State of Louisiana recognizes the importance of an Incident Management Program capable of timely actions and communications to ensure appropriate and consistent responses to each incident. This Executive Incident Response Report is intended to clearly communicate the details, actions, impact, and remediation (or current status) related to the handling of this incident.

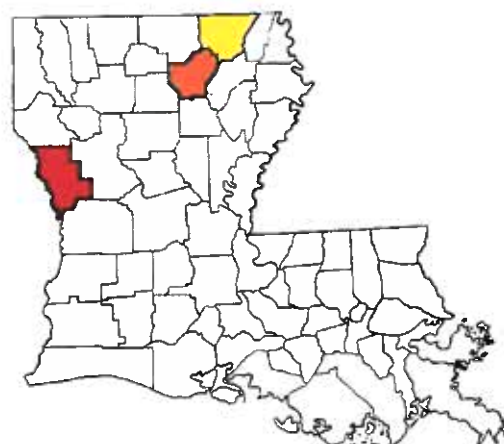
## Overview

On July 23<sup>rd</sup> 2019, the Information Security Team (IST) received a report from the Louisiana Department of Education (LDOE) that the Sabine Parish School District was the victim of a ransomware attack. IST responded to the incident by gathering additional details and discovered two additional school districts (Ouachita and Morehouse Parish) were affected by the same strand of ransomware.

After initial investigations, Sabine Parish was identified to be the most significant impact of the three. A call was held with all State of Louisiana School Districts to assess any additional impact, increase awareness of the event, and provide guidance for improving posture in defending against these attacks.

## Impact

- **Sabine Parish School District**
  - 11 Schools ○ 4,200 Students\Staff
  - 4,000 Win ○ 1,200 Chromebooks
  - **Critical Impact** – No Restore Options Available
- **City of Monroe Parish School District**
  - 19 Schools ○ 18,000 Students\Staff
  - 4,000 Win ○ 6,000 Devices
  - **Moderate Impact**
- **Morehouse Parish School District**
  - 6 Schools ○ 3,800 Students\Staff
  - 375 Win ○ 1,800 ?? Devices
  - **Low Impact**





- Sabine Parish School District encrypted all data / assets, including backups.
  - No recovery options have been currently identified.
- Ouachita Parish School District limited encrypted data / assets.
  - Backup data is available.
  - Exchange Servers were not restore – historical email is not available to Parish at this time.
- Morehouse Parish School District limited encrypted data / assets.
  - Backup data is available

## Remediation

[TBD]

## Root Cause

[TBD]

## Technical Review

[TBD]

## Recommendations

[TBD]

## Conclusion

[TBD]