



# Louisiana School Emergency Management Planning (LASEMP)

Program After-Action Report/Improvement Plan September 2016





#### PROGRAM OVERVIEW

Program Name	Louisiana School Emergency Management Planning (LASEMP)
Program Dates	September 2014-March 2017
Scope	This is a grant funded initiative through the USDOE being carried out by LAGOHSEP in coordination with the LADOE. The grant funding was provided for approximately a two year period.
Mission Area(s)	Prevention, Protection, Mitigation, Response, Recovery
Program Core Capabilities	Planning
Goal	Provide a toolkit and assist schools and districts with writing or improving their emergency operations plan.
Threat or Hazard	All Hazards
Sponsor	Louisiana Governor's Office of Homeland Security and Emergency Preparedness in coordination with the Louisiana Department of Education
Participating Organizations	Schools, School Districts, and various state and local partner organizations
Point of Contact	David Schultz Section Chief, Preparedness LAGOHSEP 225-358-5656

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#### **Overview**

Lessons learned from school emergencies such as the tragic events of Sandy Hook highlight the importance of preparing school officials and first responders to develop and implement emergency operations plans (EOPs). By having plans in place to keep students and staff safe, schools play a key role in taking preventative and protective measures to stop an emergency from occurring or reduce the impact of an incident.

Although schools are not traditional response organizations, when a school-based emergency occurs, school personnel respond immediately. They provide first aid, notify response partners and provide instructions before first responders arrive. They also work with community partners and governmental organizations that have a responsibility identified in the school EOP to provide a cohesive, coordinated response to events as they unfold. Community partners that should be included in the planning process are as follows: first responders - law enforcement, fire service, emergency medical service and emergency management personnel - as well as public and mental health entities.

Prior to the LASEMP Program Louisiana established the Louisiana School and Campus Safety Study Group. The group was established by an executive order on January, 4 2013, and was asked to review and assess Louisiana's current programs, identify recommendations for change, including state and local legislative and other actions. Needed improvements would be implemented within the respective authority of the appropriate state agencies.

The Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) in partnership with the Louisiana Department of Education (LADOE) offered local school districts assistance in writing and implementing High-Quality Emergency Operations Plans (High-Quality EOPs). This opportunity was provided by the Grants to States for School Emergency Management Planning (SEMP) - from the U. S. Department of Education (DOE) through the Readiness and Emergency Management for Schools Technical Assistance Center (REMS TA). The grant, through the United States Department of Education, was awarded to the Louisiana Department of Education and sub awarded to the Louisiana Governor's Office of Homeland Security and Emergency Preparedness to carry out all of the activities. The total awarded to the state to carry out all of the activities was \$392,000. The grant was originally scheduled to run from September 2014 through March 2016, but a no cost extension was awarded through March of 2017.

The overall goal of the program is to provide assistance to local school districts for emergency operations planning. If the school or district had a plan, the program had tools to assist with enhancing that plan, and if the school or district didn't have a plan than the toolkit produced by this program would help to formulate a high-quality emergency operations plan. In order to ensure every student and all faculty and staff is





in a safe and secure campus environment, prepared to respond to all hazards, ACT 313 of the 2001 Louisiana Regular Legislative Sessions mandates that all elementary and secondary public schools prepare, maintain, and exercise a crisis management and response plan. Beyond providing assistance to local schools and districts with writing, revising, or improving their emergency operations plans, the hope is to build capacity at the district and local levels for ongoing all hazards planning.

The LASEMP Program included the following:

- Stakeholder outreach, meetings, round tables, training and Regional exercises
- Creation of a plan-development and implementation Toolkit
- Phased data collection
- Assistance with plan review and feedback at the district level

#### **Kickoff Meetings**

The kickoff meetings were designed to get key school personnel familiar with the LASEMP Program. Meetings were held in all 9 GOHSEP Homeland Security Regions throughout the state of Louisiana. The presentation addressed elements of all hazards planning, why a high quality EOP was important, what the LASEMP Program was attempting to accomplish, and the contents of the LASEMP Toolkit. Kickoff Meetings were also used as an opportunity to hand out the LASEMP Program Toolkit to district personnel.





#### CLICK ON THE LINK ABOVE TO REGISTER!

PLEASE FORWARD THIS TO THE APPROPRIATE INDIVIDUALS WITHIN YOUR ORGANIZATION.



**REGION 2 BATON ROUGE** June 2 **Dalton Woods Auditorium** LSU Center for Energy Studies, Coast and Environment Building (Next to Campus Federal Credit Union 3535 Nicholson Drive Extension, 70803)

70601

**REGION 4** LAFAYETTE June 17 Abdallah Hall 635 Cajundome Blvd.,70506

**REGION 5** LAKE CHARLES lune 18 Calcasieu Parish **Emergency Operations** Center (EOC) 901 Lakeshore Drive, Suite 200,

**REGION 1** KENNER June 8 **Bonnabel High School** 2801 Bruin Drive, 70065

REGION 6

**ALEXANDRIA** June 23 Mega Shelter 8125 Hwy 71 South, 71302 When using the above address, Google maps shows a site a few miles away from the Shelter, makin it difficult to find. As an alternative, you can enter 8100 Hwy 71 South

[main campus address] and catch the shuttle to the main site.)

**REGION 9** HAMMOND June 10 Tangipahoa Parish **Environmental Services** 15485 W. Club Deluxe Road, 70403

**REGION 8** WEST MONROE June 24 **Ouachita Parish Fire** Training 1000 New Natchitoches Road 71292

**REGION 3** LULING June 16 St. Charles Sheriff's Office 260 Judge Edward Dufresne Pkwy, 70070

**REGION 7** BOSSIER CITY June 25 **Bossier Sheriffs** Office Sub-Station 2510 Viking Drive, 71111

#### What

School Emergency Management Planning (SEMP) Workshops

The tragic events of Sandy Hook highlight the importance of preparing school officials and first responders to develop and implement school-based emergency operations plans (EOPs). While schools are not traditional response organizations, when a school-based emergency occurs school personnel are the first to respond to unfolding events.

#### YOU HAVE A RESPONSIBILITY!

To ensure every student, teacher and school employee is in a safe and secure facility, prepared to respond in the event of an emergency or disaster incident, Act 313 of the 2001 Louisiana Regular Legislative Session mandates that all elementary and secondary public schools prepare, maintain and exercise a crisis management and response plan.

Today, these are known as High-Quality School Emergency Operations Plans (High-Quality EOPs).

THESE WORKSHOPS WILL TEACH YOU HOW TO MEET YOUR RESPONSIBILITY.

Workshops are funded through the Grants to States for School Emergency Management Planning (SEMP) from the U. S. Department of Education (DOF) coord ed by the Louisiana Department of Education (DOE) and th Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP).

#### Who Should Attend?

- School district superintendents
- Risk managers
- · Building maintenance staff responsible for school security
- Security staff
- Designated point of contact (POC) for the Grants to **States for School Emergency** Management Planning (SEMP)
- School campus safety stakeholders











Number of Attendees at the LASEMP Kickoff Meetings
Region 1: 23 total
Region 2: 24 total
Region 3: 17 total
Region 4: 5 total
Region 5: 15 total
Region 6: 16 total
Region 7: 13 total
Region 8: 20 total
Region 9: 15 total
Total combined attendees: 148

#### Louisiana Toolkit for Developing High-Quality School Emergency Operations Plans

A challenge faced in the LASEMP Program was coming up with a way, having limited time, funding, and personnel, to assist not only districts, but also individual schools across the state with producing a High Quality EOP. A first step to doing this was the production of an EOP template that schools and districts could take and customize to their specific needs.

After developing the EOP template the decision was made to create an overall "toolkit" that could be used by schools and districts. The toolkit is based on the Federal "Guide for Developing High-Quality School Emergency Operations Plans". The idea was to create something that could help a school or district that didn't have a plan create a High Quality EOP, and to assist those schools and districts that currently had plans with making improvements to those plans. The toolkit not only assists schools and districts





with creating or improving their EOPs, but also gives them resources to develop exercises in order to test their current plan. Establishing an exercise program is very important to the planning process. It is through the exercising of a plan that you identify and fix gaps that can seriously hinder the execution of your plans. Other items included in the LASEMP Toolkit include: sample governance documents, training opportunities, sample emergency procedures flipbook, Louisiana State Police School Safety Checklist, and references. As mentioned previously the LASEMP Toolkit was distributed at all 9 Regional Kickoff Meetings, and all of the content in the toolkits can be found online at the Louisiana Governor's Office of Homeland Security and Emergency Preparedness website.

#### **Regional Round Table Meetings**

The Regional Round Table Meetings took place in all 9 GOHSEP Homeland Security Regions throughout the state of Louisiana. Facilitated discussion during the round table meetings was designed to identify strengths and weaknesses in school emergency operations planning, and attempt to identify any best practices that attendees were willing to share with the group. Each of the 9 regional meetings opened up with a brief introduction, a brief presentation on the overall LASEMP Program, and then the attendees were split up into groups to go through the facilitated discussion. Some regions remained as one group if the facilitators deemed the number of attendees were not sufficient to split up into smaller groups.

Below are the six discussion questions asked in all 9 regions to the attendees in the facilitated discussion segment of the meetings:<sup>1</sup>

- 1) What are the challenges you face in writing and reviewing your plan?
- 2) What Strengths do you feel your plan has that might set you apart from others? (Best Practices)

<sup>&</sup>lt;sup>1</sup> See Appendix C for complete listing of questions and responses





- 3) What do you feel are the weaknesses in your plan?
- 4) What prevents you from improving upon those weaknesses?
- 5) Do you have a specific method to accurately identify the Threats and Hazards in your area to include in your planning?
- 6) What, if any, assistance do you need from your stakeholders in writing/reviewing your Emergency Operations Plan?

The invitation list to the 9 Regional Round Table Meetings consisted of:

- School Personnel (Public and Private)
- First Responders (Law Enforcement, Fire, EMS)
- Emergency Management
- Public Health
- Local officials

Below you will find the compilation of discussion notes taken at all 9 Regional Round Table Meetings.





# Louisiana School Emergency Management Planning Regional Round Table Meetings Summary



Governor's Office of Homeland Security and Emergency Preparedness

**February 11, 2016** 





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#### Regional Round Table Discussion

The Round Table Workshops facilitated discussion and offered a venue for school districts, schools, and emergency response officials to discuss best practices in emergency management and all-hazards emergency operations planning. Turnout for the discussions were excellent, with homeland security officials, first responders, community organizers, school officials, and local government officials all working together to strengthen school emergency plans and preparations.

#### REGIONAL STATEWIDE ROUND TABLE WORKSHOPS

Date	Region	Time	Location
November 5, 2015	1	u kiia-naan	Mel Ott Recreational Park, 2301 Belle Chasse Hwy, Gretna, LA 70053
November 9, 2015	4	9:30a-noon	Abdalla Hall Auditorium, 635 Cajundome Blvd., Lafayette, LA 70506
November 12, 2015	8		Ouachita Parish Fire Training Center, 1000 New Natchitoches Rd., West Monroe, LA 71292
November 16, 2015	7	u kiia-naan	Port of Caddo-Bossier, 6000 Doug Attaway Blvd., Shreveport, LA 71115
November 17, 2015	3		St Charles Sheriff's Office (Conference Room), 260 Judge Edward Dufrene Parkway, Luling, LA 70070
November 18, 2015	9		Tangipahoa Parish Environmental Services Building, 15485 West Club Deluxe Road, Hammond, LA 70403
November 19, 2015	6	u kiia-noon	Alexandria Mega Shelter, 8125 Hwy 71 South, Alexandria, LA 71302
December 1, 2015	5	9:30a-noon	Calcasieu Parish EOC, 901 Lake Shore Drive, Lake Charles, LA 70601
December 2, 2015	2	9:30a-noon	GOHSEP 7667 Independence Blvd., B.R., LA 70806





#### **REGION 1**



#### **5 Main Discussion Points:**

- 1. Identifying Roles, Responsibilities, and Training
  - a. It is crucial when developing all hazards emergency operations plans to identify the roles all individuals will play in a true event and describe the responsibilities of everyone on the team. Knowing what is expected in a crisis, and practicing one's roles and responsibilities in training exercises is a must.

#### 2. Funding

- a. Finding ways to locate funding, or thinking outside of the box in order to develop new ways and techniques to ensure programs, training, and exercises take place in school districts is vital to staying ahead of the game with regards to emergency preparedness.
- 3. Bringing Everyone Together
  - a. There is no I in TEAM, but every individual plays a crucial role that can be the difference between life and death in an emergency situation. Ensuring everyone is on the same page with regards to emergency plans, understanding what is expected in an emergency, and working together to bolster comradery is a major part of the preparedness mindset.
- 4. Sense of Urgency
  - Seconds can feel like hours, and understanding that action is crucial in an emergency is the first step towards reaching team goals surrounding school safety.

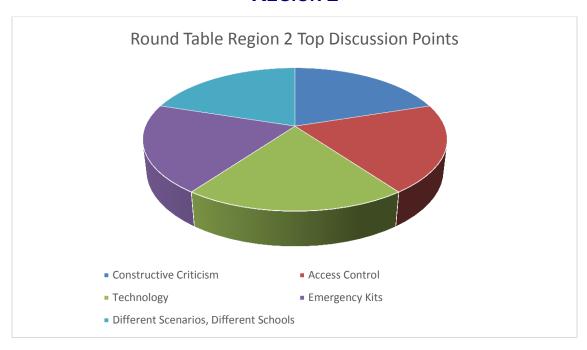




#### 5. Time

a. Time is of the essence, whether preparing for an emergency, responding to an emergency, or stressing the importance of time as emergency situations are unfolding. Ensuring that all parties involved in the 360 degree "preparedness" cycle focus on time, team, and training is the key to success.

#### **REGION 2**



#### **5 Main Discussion Points:**

- 1. Constructive Criticism
  - a. Being able to analyze a situation, or emergency operations plan, and give honest, positive feedback that is constructive in nature plays a vital role in reviewing, updating, and critiquing plans and exercises, in unison with after action reports (AARs).

#### 2. Technology

- a. Utilizing technological leaps and advancements in the preparedness and response framework can assist in streamlining operations, keeping lines of communication open, and enabling faster response times to emergencies. A few applications discussed were "Voxer" and "Cop Seek 911".
- 3. Different Scenarios, Different Schools
  - a. All too often, we can become comfortable if we exercise the same plans, in the same locations, with the same scenarios. It's important to switch things up; choose a different school for the exercise or a





different threat for the school. Throw a curve ball and truly test your staff, faculty, and students. See how people react and include constructive criticism in the after action report. It's better to make mistakes and learn from them while practicing, then have failure during a real incident.

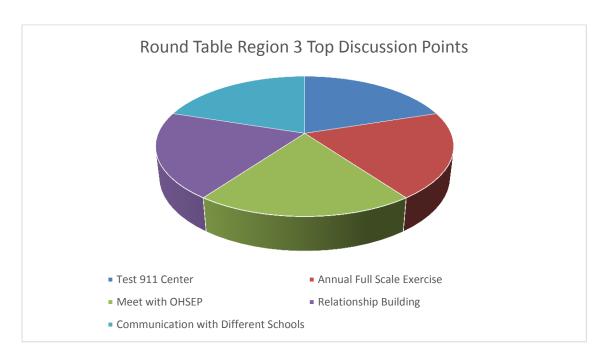
#### 4. Access Control

a. Controlling who enters your school, what they have access to, and how you manage them while they are on school grounds is important to the safety of everyone at the location. Ensuring that rules, regulations, and guidelines are followed closely, and a systematic process exists for checking guests, parents, and maintenance visitors in is at the top of safety checklist.

#### 5. Emergency Kits

a. Having emergency kits throughout the school, and in each classroom, can save the day in the event a situation unfolds. Teachers and staff need access to items that are close within reach. Training teachers and staff on what is in the kit, and how to use it, is a great way to bring the team together and prepare for disasters, small and large.

#### **REGION 3**



- 1. Test 911 Center
  - a. Work in unison with your local police and 911 call center. Plan a time to put your school to the test, and use this opportunity to bring local police into your school and take a tour if they haven't already.





#### 2. Meet with OHSEP

a. Work with your local Office of Homeland Security and Emergency Preparedness. Ask them for advice with your plans, share your plans with them, and get them involved with your exercises and training. This is a great way to bring everyone to the table who will arrive in the event of a true disaster.

#### 3. Communication with Different Schools

a. Speak with leaders of other schools in your district. Learn about the strengths and weaknesses that their exercises unearthed. Ask to participate or watch as bystander at their next exercise. Knowledge is power and communicating with those around you can save you time and funding with your own strategy.

#### 4. Annual Full Scale Exercise

a. Focus on training and smaller exercises throughout the year, but have at least one large full scale exercise a year. Invite local first responders and work as a team to find errors and take corrective action updating plans and include the information in your after action report.

#### 5. Relationship Building

a. Building a team is about involvement, open lines of communication, and relationships. Bring everyone together now and solidify relationships within your schools and districts. The worst time to meet someone for the first time is when a crisis is unfolding.

# Round Table Region 4 Top Discussion Points Mass Texting Surprise Drills Hazard Analysis Substitute Teachers

**REGION 4** 





#### 1. Mass Texting

a. Utilizing a mass texting service is a great way to keep parents, staff, faculty, and the general public informed of any emergency situations that are occurring within a certain geographic location. Mass texting can also be used to assist with contacting parents about student location and pickup times when an emergency unfolds.

#### 2. Surprise Drills

a. Keeping everyone on their toes and implementing surprise drills is an easy and effective way to test emergency operations plans, teachers, and staff, and to see how student's react when a potential threat or emergency presents itself.

#### 3. Community Involvement

a. Keeping the community involved in school safety through quarterly meetings, emails, or social networking sites is important. Sometimes, someone driving by a school or someone walking in the neighborhood can spot a potential problem and notify the authorities before anyone else on school grounds is aware of what is transpiring.

#### 4. Hazard Analysis

a. Identifying potential and actual hazards and risks is a large part of a risk assessment. Being aware of potential hazards (ex. Railroad tracks, rivers and waterways, chemical plants, etc.) can assist in preparing emergency operation response plans for threat annexes.

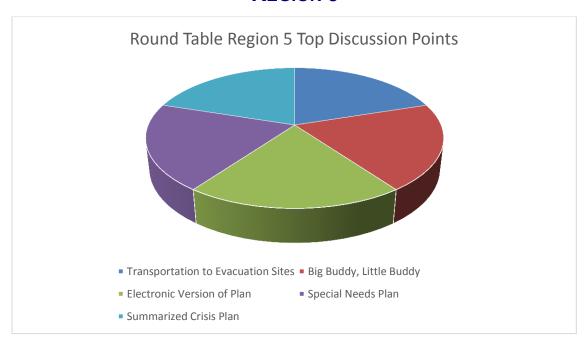
#### 5. Substitute Teachers

a. Keeping substitute teachers in the loop on emergency operations plans and ensuring they are aware of safety protocols, exits, fire alarms, etc. is key to ensuring everyone is on the same page for a disaster. Sometimes, substitute teachers are the weakest link in the preparedness chain because they simply do not know and have not been introduced to the emergency plan.





#### **REGION 5**



- 1. Transportation to Evacuation Sites
  - a. Having complex transportation issues on the table before a mass evacuation can save not only headaches, but lives. Knowing what transportation, what areas will students be evacuated, and where they will be evacuated to can be the difference in an emergency.
- 2. Electronic Version of Plan
  - a. Maintaining digital copies of emergency plans and providing access to these copies by law enforcement and other first responders is a great way to ensure that no matter what happens, those with need-to-know access of critical information always have access to it. If the plans are only available in the school, and the school is on lockdown, major problems can evolve.
- 3. Summarized Crisis Plan
  - a. A detailed and specific plan is a positive, but it's also a great idea to keep a shorter summary of the plan available in the event someone needs to quickly read over and learn the main points of the emergency plan.
- 4. Big Buddy, Little Buddy
  - a. Assigning an older student to a younger student and having the older student account for the younger student at the evacuation site or meeting area can assist the teachers in accounting for all students. It's just one more step that supports the mission.

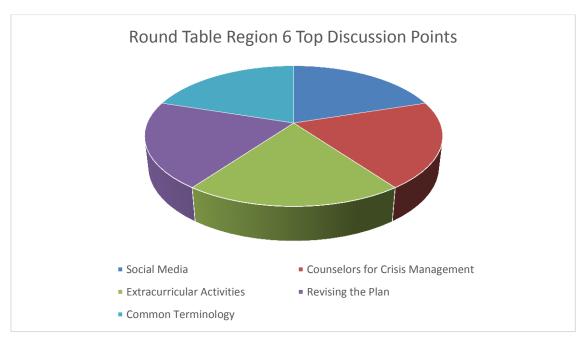




#### 5. Special Needs Plan

a. Be aware of any special needs students in your school and be sure to include their needs into the plan. Ensure any special needs, medicine, and medical equipment needed by the student(s) are taken into account.

#### **REGION 6**



- 1. Social Media
  - a. Utilize social media. Use it as a means to stay connected with parents and the community and keep everyone in the loop during an emergency situation. Let parents and community officials know that for up-to-the-minute information, go to their site.
- 2. Extracurricular Activities
  - a. Remember to include extracurricular activities that occur on school grounds as part of your emergency plans. After hour basketball, soccer, football, etc. All of these events have the potential for something to go wrong and plans need to be included in standard operating guidelines.
- 3. Summarized Crisis Plan
  - a. Include a summarized crisis plan as part of your emergency operations planning. Detail serious events that could occur, then have a short detailed summary of what to do to get the ball rolling once an event





begins to unfold. Anyone can quickly read the crisis plan and know exactly how the school will handle the situation, and this can remind managers and those overseeing emergency situations a snapshot view of what to do when under stress and duress.

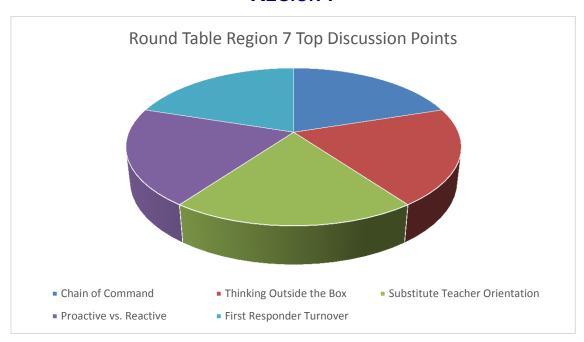
#### 4. Counselors for Crisis Management

a. Have counselors ready to handle situations during, and after, disasters when students, faculty, and staff may need emotional and psychological support. Have a system in place, and be prepared for mass care in the event of a school wide shooting or major disaster.

#### 5. Revising the Plan

a. It is crucial to update and revise the plan following exercises and trainings with best-practices learned and critiqued in after action reports. If the plan is not updated, then best practices can slip between the cracks and be forgotten. Changes can be made to electronic copies for those in the know to print for their files.

#### **REGION 7**



- 1. Chain of Command
  - a. Ensuring that proper chain of command exists within the disaster response framework, each person understands their roles, and the entire team knows how to fill in for others if they are absent or are part of a school event and cannot participate in their primary role within the command structure (cross training).





#### 2. Proactive vs. Reactive

a. Built into the emergency plan needs to be how, and at what times, do leadership escalate the response during a disaster? For instance, at what time do you contact the police, update social media, send out text emergency alerts, etc. Will the school or district take a more proactive stance, or more reactive when faced with a potential or actual disaster? These decisions need to be partially made before an event presents itself.

#### 3. Thinking Outside the Box

a. What steps can leadership take that are outside of the box but streamline the disaster preparedness and response mindset and reaction time? Just because it is a new idea, doesn't mean it is the wrong one!

#### 4. First Responder Turnover

a. Turnover does exist in the first responder community. Verify that your main contacts within the community are still aware of your plan and are keeping others around them informed. Worst case scenario concerning this is for a disaster to unfold and the main person you are working with is out of town or has left the position and not updated you or others.

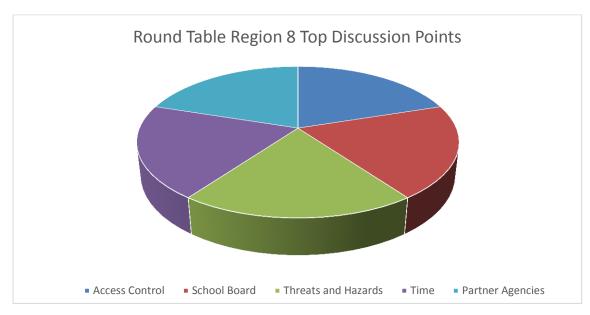
#### 5. Substitute Teacher Orientation

a. Provide all substitutes, even if only for a day, an orientation and explanation of what to do and how to handle crisis situations according to the school's emergency operations plans. All faculty and staff need to be included, because they are directly responsible for the safety and security of their students during an emergency.





#### **REGION 8**



#### **5 Main Discussion Points**

#### 1. Access Control

a. Ensuring that proper procedures are in place to control all ingress and egress at the schools, but also not trap students, faculty, and staff from leaving the building in the event of a fire or other disaster. Security and safety must be addressed together with regards to controlling access to classrooms, equipment, fuel/chemicals, etc.

#### 2. School Board

a. The School Board plays a crucial role with campuses. The School Board should be kept at the core of the emergency plans and updated on changes, exercises, trainings, and other important emergency response issues.

#### 3. Threats and Hazards

a. Identification of threats, risks, and hazards is key to any emergency plan. Take into account the electrical grid, fuse box, chemical storage on campus, easy access points, high vantage points, etc. Include all hazards and threats in analysis and identify ways to mitigate risk.

#### 4. Time

a. Everyone needs more of it, but it seems there is less to go around every day. Utilize time effectively, whether conducting exercises, sponsoring trainings for employees, or running drills. Use time as another pressure during drills. Explain to everyone that a second here or a second there can drastically change the outcome of situations.

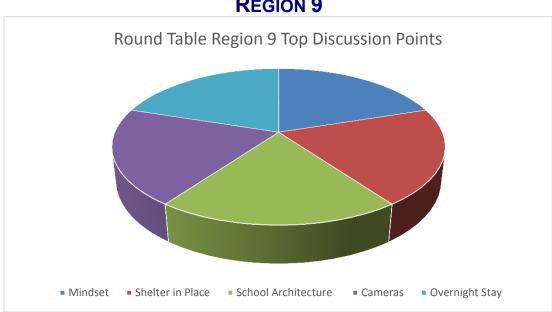




Stress vigilance and the importance of sticking with a schedule and trusting your intuition with regards to carrying out duties in an emergency situation as the clock is ticking.

#### 5. Partner Agencies

a. Collaborate, innovate, and build relationships, lean on others for support. Utilize your partner agencies, and their expertise in what they do, to help bolster your emergency response plans. Invite police to tour your school, EMS to give instructional courses to your staff, and utilize your local homeland security office for their knowledge and understanding of threats and risks.



#### **REGION 9**

#### **5 Main Discussion Points**

#### 1. Mindset

a. Having the proper mindset and attitude when planning for a disaster is just as important as when reacting to one. Staying positive, maintaining focus during training and exercises, and realizing the criticality of what's at stake (adults and students' lives) should drive you forward.

#### 2. Shelter in Place

a. There is a time to evacuate, and there is a time to shelter in place. Know what you will do before an event unfolds. Decide beforehand how you will shelter in place, preposition food/water/other items, and instruct staff and faculty on how to handle each situation (active shooter and lights) (intense weather and windows) (etc.).





#### 3. School Architecture

a. Understand the layout of the school and how it can be positively used for you in an emergency or against you. Easy access to the outside of the school is excellent if you have to evacuate, but is it easy to access the school through these same ways if an intruder is looking to make it to the core of the school?

#### 4. Cameras

a. Cameras are a great tool to incorporate within a school, but remember it is virtually impossible for one person to watch 25+ cameras at the same time and be efficient at spotting something array. The adult human attention span exhausts on average after 5 minutes. Utilize cameras as a tool, but not the end-all, for spotting situations. Cameras are an excellent resource in recording information that can be utilized after an event for education and evidence.

#### 5. Overnight Stay

a. Remember what happened in Atlanta, Georgia, during the recent great freeze? Weather related events, particularly flooding and electric outages are of grave concern in Louisiana. Make sure you have extra supplies (food, water, blankets, etc.) in the event your students have to stay at the school overnight.

#### **Conclusion**

The LASEMP Round Table Meetings provided a regional venue for school districts and individual schools, homeland security professionals, first responders, and other community organizers to come together and discuss all-hazards emergency operations plans, school preparedness, and interoperability. By having plans in place to keep students and staff safe, schools play a key role in taking preventative and protective measures to stop an emergency from occurring or reduce the impact of an incident. The Governor's Office of Homeland Security and Emergency Preparedness brings together elements of emergency management for natural,





human-caused, and technological incidents in the Louisiana High-Quality

Emergency Operations Planning Toolkit that was provided free of charge to

participants of the LASEMP program. This toolkit and all other pertinent information
surrounding the grant and initiatives can be found on GOHSEP's website:

http://gohsep.la.gov/PREPARE/LASEMP.

Together, we can all make a difference in the lives of students, families, and school staff by preparing today for what may happen tomorrow. Preparedness is a necessity, and encompasses training, education, exercising, teamwork, and motivation to succeed against whatever odds a disaster presents. All of us at the Governor's Office of Homeland Security and Emergency Preparedness look forward to working with you closely in the future and we will see you soon at our upcoming Regional Exercises that will be held across the State of Louisiana from April, 2016, to July, 2016.

Sincerely,

LA School Emergency Management Planning Program Team Governor's Office of Homeland Security and Emergency Preparedness 7667 Independence Blvd. Baton Rouge, LA 70806

Number of Attendees at the LASEMP Round Table Meetings	
Region 1: 44 total	
Region 2: 20 total	
Region 3: 20 total	





Region 4: 33 total
Region 5: 10 total
Region 6: 24 total
Region 7: 27 total
Region 8: 21 total
Region 9: 19 total
Total combined attendees: 218

#### **LASEMP Regional Exercises**

The LASEMP Regional Exercises took place in all 9 GOHSEP Homeland Security Regions throughout the state of Louisiana. Each of the nine exercises lasted between 2 to three hours, and exercise play was limited to first responders, key school/ district personnel, emergency management, and some other select agencies. The overall objectives and core capabilities of the 9 regional exercises were as follows:

- Review the current Tornado/Hazardous Weather plan's ability to address a catastrophic event at a school in your parish in accordance with your district's Emergency Operation Plan.
  - -Planning
- Discuss your plan's collaboration with First Responders and local NGOs in preparation and response for a crisis in accordance with your district's Emergency Operation Plan.
  - -Operational Coordination
- Review the current notification, accountability and reunification plans and their implementation after a severe weather event in accordance with your district's Emergency Operation Plan.
  - -Operational Communications





The exercises were broken into three modules, and each module had two sets of questions: one to be answered by the key school and district personnel, and the other to be answered by first responders. The exercise was originally designed to split the two groups up and to have brief back periods for each group, but the flexibility of the design allowed us to adjust and adapt the format based on the number and type of participants we encountered.

Number of Attendees at the LASEMP Regional Exercises
Region 1: 19 total
Region 2: 29 total
Region 3: 21 total
Region 4: 22 total
Region 5: 15 total
Region 6: 26 total
Region 7: 7 total
Region 8: 19 total
Region 9: 9 total
Total combined attendees: 167





#### **Participant Feedback Form Analysis**

Participants at each of the 9 regional exercises were asked to fill out participant feedback forms, in order to gauge their observations, comments, and receive their input on whether or not the exercise was helpful in their preparedness and planning efforts. The following is a breakdown of the scores from all of the participant feedback forms received:

Scoring is based on a scale of 1 to 5- with 1 indicating strong disagreement and 5 indicating strong agreement.

Assessment Factor	Total Score
Pre –exercise briefings were informative and provided the necessary information for my role in the exercise.	4.38
The scenario was plausible and realistic.	4.63
Participants included the right people in terms of level and mix of disciplines.	4.35
Participants were actively involved in the exercise.	4.48
Participation was appropriate for someone in my field with my level of experience/training.	4.6
The seminar increased my understanding about and familiarity with the capabilities and resources of other participating organizations.	4.61
The seminar provided the opportunity to address significant decisions in support of critical mission areas.	4.6
After this seminar, I am better prepared to deal with the capabilities and hazards addressed.	4.49

Looking at the above scores you can see that the exercise was overall very successful. The following is a sample of some of the comments received on the participant feedback forms.

#### Participant Feedback Forms Comments:

- would like more drills
- discussion is good but we need live drills to practice the real thing
- provide updates of best practices
- lessons learned from actual events; what worked, what didn't, and why
- realized how unprepared they are
- wants someone to come to the school and do a faculty/staff briefing
- appendix provided very helpful, along with real world examples





#### **GSEM L**OUISIANA TIMELINE

84.184Q GSEM Activity Timeline Grantee PR Award #: S184Q1400 \_ \_

Grantee State: Louisiana

Date: 7/11/16

Activity		Status		Comments
	Complete	In	Not Started	
	(incl.	Progress	(incl.	
	completion	(incl.	expected	
	date)	expected	start date)	
		completion		
		date		
Phase 1 and 2 Data	May 2015			Initial Surveys
Collection				and comments
9 Regional Statewide	July 2015			Conducted
Kickoff Workshops				workshops and
				delivered
				LASEMP
	D 0045			folders/binders
9 Round Table Meetings	Dec. 2015			High new-
				attendee
				turnout
Survey for Regional	January			Survey Monkey
Exercise Dates	2016			(compiling
				data/new data
Round Table Note	March 2016			now) Utilize for
	March 2016			information
Compilation				
0 Pagional Eversions	June 2016			purposes
9 Regional Exercises	Julie 2016			9 LA Regions, coordinate with
				Regional
				Directors
				(Actively
				building
				situation
				manual)
After Action	September			Complete and
Report/Improvement	2016			include
(AARIP)				statistics,
,				pictures, etc.
District Plan			October –	Offer plan
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Reviews/Guidance	December review and 2016 guidance
Final Grant Survey	January – Complete and Submit 2017

### **Appendix A: Louisiana Toolkit for Developing High-Quality School Emergency Operations Plans**



The idea behind the toolkit was to create a resource for all hazards planning that would be able to reach all schools and districts. Due to limited funding and personnel, we thought the best way to reach the largest audience with quality planning guidance was to create this toolkit. The Overall Toolkit is heavily based on the Federal Guide for Developing High-Quality Emergency Operations Plans.







PROTECTING SCHOOLS, SAVING LIVES,

#### Organization

#### 11 sections:

- · How to Use this Toolkit
- Program Description
- Developing High-Quality School Emergency Operations Plans (High-Quality EOPs)
- SAMPLE All Hazards EOP
- SAMPLE Governance Documents
- Sample Exercise Development Tools
- SAMPLE Exercise Training Opportunities
- SAMPLE Emergency Operations Procedures Flipbook
- Appendix
- References



LASEMP LOUISIANA COLUMN FOR DEVELOPING HIGH-QUALITY SCHOOL EMERGENCY OPERATIONS PLANS (HIGH-QUALITY EOP TOOLKIT)

#### Louisiana Guide For Developing High-Quality School EOPs

- Provides
  - Guidance for developing High-Quality EOPs.
  - Planning steps.
  - Considerations as plans are developed.





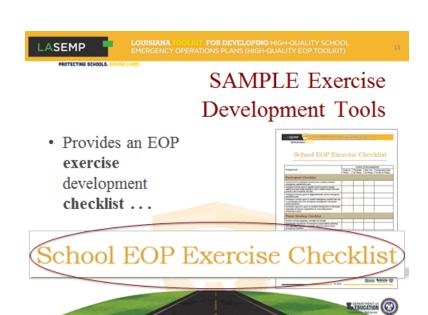




#### 10 sections:

- Introduction + Purpose
- Planning Principles
- Planning Process
- Basic Plan
- **Functional Annexes Content**
- Threat- + Hazard-Specific Specific Annexes
- · A Closer Look

- Appendix A: Evacuation Plan
- Appendix B: School EOP Development Checklist
- Appendix C: EOP FINAL Plan Review Checklist + CrossWalk









All of the Toolkit Materials can be downloaded at the following website: http://gohsep.la.gov/PREPARE/LASEMP





#### **Appendix B: Kickoff Meetings**

#### CLICK ON THE LINK ABOVE TO REGISTER!

PLEASE FORWARD THIS TO THE APPROPRIATE INDIVIDUALS WITHIN YOUR ORGANIZATION.



REGION 2
BATON ROUGE
June 2
Dalton Woods Auditorium
LSU Center for Energy Studies,
Coast and Environment Building
(Next to Campus Federal Credit Union

70601

REGION 4 LAFAYETTE June 17 Abdallah Hall 635 Cajundome Blvd.,70506 REGION 5 LAKE CHARLES June 18 Calcasieu Parish Emergency Operations Center (EOC) 901 Lakeshore Drive, Suite 200, REGION 1 KENNER June 8 Bonnabel High School

2801 Bruin Drive, 70065

**REGION 6** 

ALEXANDRIA
June 23
Mega Shelter
8125 Hwy 71 South, 71302
(When using the above address,
Google maps shows a site a few
miles away from the Shelter, making
it difficult to find. As an alternative,
you can enter \$100 Hwy 71 South
(main campus address) and catch
the shuttle to the main site)

REGION 9 HAMMOND June 10 Tangipahoa Parish Environmental Services 15485 W. Club Deluxe Road, 70403

REGION 8
WEST MONROE
June 24
Ouachita Parish Fire
Training
1000 New Natchitoches Road,
71292

REGION 3 LULING June 16 St. Charles Sheriff's Office 260 Judge Edward Dufresne Pkwy, 70070

REGION 7 BOSSIER CITY June 25 Bossier Sheriff's Office Sub-Station 2510 Viking Drive, 71111

#### What

School Emergency Management Planning (SEMP) Workshops

#### Why

The tragic events of Sandy Hook highlight the importance of preparing school officials and first responders to develop and implement school-based emergency operations plans (EOPs). While schools are not traditional response organizations, when a school-based emergency occurs school personnel are the first to respond to unfolding events.

#### YOU HAVE A RESPONSIBILITY!

To ensure every student, teacher and school employee is in a **safe** and **secure** facility, **prepared** to respond in the event of an emergency or disaster incident, Act 313 of the 2001 Louisiana Regular Legislative Session mandates that all elementary and secondary public schools prepare, maintain and exercise a crisis management and response plan.

Today, these are known as *High-Quality School Emergency Operations Plans* (High-Quality EOPs).

THESE WORKSHOPS WILL TEACH YOU HOW TO MEET YOUR RESPONSIBILITY.

Workshops are funded through the Grants to States for School Emergency Management Planning (SEMP) from the U. S. Department of Education (DOE) coordinated by the Louisiana Department of Education (DOE) and the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP).

## Who Should Attend?

- School district superintendents
- Risk managers
- Building maintenance staff responsible for school security
- Security staff
- Designated point of contact (POC) for the Grants to States for School Emergency Management Planning (SEMP)
- School campus safety stakeholders









#### Region 1





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## **Appendix C: Planning Round Table Meetings**



APPROPRIATE INDIVIDUALS WITHIN YOUR ORGANIZATION









#### Registration: 9:30am-10:00am

#### Region 1

Gretna November 5th Mel Ott Recreational Park 2301 Belle Chasse Hwy.,70053

#### Region 4

Lafayette November 9th Abdalla Hall Auditorium 635 Cajundome Blvd., 70506

#### Region 8

West Monroe November 12th Ouachita Parish Fire Trng. Ctr. 1000 New Natchitoches Rd., 71292

## Region 7

Shreveport November 16<sup>th</sup> Port of Caddo-Bossier 6000 Doug Attaway Blvd., 71115

Meeting: 10:00am - 12:00pm

#### Region 3

Luling November 17th St. Charles Sheriff's Office 260 Judge Edward Dufrene Prkwy., 70070

#### Region 9

Hammond Tangipahoa Parish Environmental Services Bldg. 15485 West Club Deluxe Rd.,

#### Region 6

Alexandria November 19th Alexandria Mega Shelter 8125 Hwy. 71 South, 71302

#### Region 5

Lake Charles December1<sup>1</sup> Calcasieu Parish EOC 901 Lake Shore Drive., 70601

#### Region 2

Baton Rouge December2nd Governor's Office of Home-land Security & Emergency Preparedness (Classroom #1) 7677 Independence Blvd. , 70806

#### MEETING DESCRIPTION

- Facilitate discussion and offer a venue for school districts and schools to discuss best practices in emergency management and all-hazards emergency operations planning;
- Provide the opportunity to communicate and collaborate with local school administration, safety, and response officials; police; fire; EMS; and other emergency management professionals;
- Focus on building and critiquing high-quality school emergency operations plans.

Workshops are funded through the Grants to States for School Emergene Management Planning (SEMP) from the U. S. Department of Education (DOE) coordinated by the Louisiana Department of Education (DOE) and the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP).

#### WHO SHOULD ATTEND

- Officials from schools and districts responsible for creating, revising, or enhancing school Emergency Operations Plans
- Staff who serve, or will serve, on their school or school district's Emergency Operations Plan planning team
- Other interested community stakeholders, including first responders, emergency medical services personnel, law enforcement, school security officers, etc.











# The Following are Responses from the Planning Round Table Meetings:

## Region 1

1) What are the challenges you face in writing and reviewing your plan?	2) What Strengths do you feel your plan has that might set you apart from others? (Best Practices)	3) What do you feel are the weaknesses in your plan?	4) What prevents you from improving upon those weaknesses?	5) Do you have a specific method to accurately identify the Threats and Hazards in your area to include in your planning?	6) What, if any, assistance do you need from your stakeholders in writing/reviewing your Emergency Operations Plan?	Miscellaneous
Involvement	Annual reviews	partner agency involvement in planning/knowing the school's plan for active shooter	funding	large areainvolvement/partners hip crucial	training	" I love you guys foundation"
Right People to the table	tailor to audience	schools not necessarily considered as partners in the planning process (first responder0	time	teamwork, planning, "completing the circle"	get assistance from the sheriff's association	Voxer (app)
Plan to Plan	communicate and prepare (especially to parents	schools haven't reached out to first responders	multiple schools diverse amounts of planning/some plan and some don't	reaching out to schools/initiative	daycares need planning assistance	cop seek (app)
communication collaboration/parent involvement	annual/semi-annual training	first responders haven't reached out to schools	detail of some school plans	communication, drill/practice scenarios: watch, participate, learn, AAR	House Bill 718	
Identifying roles, responsibilities, training	getting the word out	validation of the plan through exercise		"All on-board", teach the teacher		
sense of urgency -who is in charge	quick reference guide	not planning with the correct partners				
political concerns, liability	emergency back packs	identification of threats and hazards				
	in the process of reaching out to the first responders	staff turnover				
	active shooter drills					

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constructive criticism in the plan	exercise-building block	access control		OEPs		" I love you guys foundation"
parent involvement( too much or too little)	working with partners- engaged in planning effort	school layout diagram needs to be shared with 1st responders		Hazard Mitigation Plan		Voxer (app)
	technology	labeling of buildings and classrooms-maybe numbers instead of names				cop seek (app)
	responsibility booklets- flipchart with scenarios	Alternate entry for 1st responders				
	labeling of classrooms	funding/cost				
	training on plans-have different scenarios for different schools	Extra curricular activities				
	drills and exercises at diferent times					
	Resource Officers					
	Meeting 1st responders to take them to the location					
	Emergency kits for classrooms					
	undercover person drill ( to test access control)					
	phone notification system					
	OEP has access to schools through designated school personnel					





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Trickle down	experience	updates and revision	turnover	meet with OHSEP regarding threats and hazards	relationship building	" I love you guys foundation"
Individual vs. group	time to review and exercise	exercise on a yearly basis	time		public information	Voxer (app)
getting started	AARs	planning with private entities	funding			cop seek (app)
communicating	utilize professionals	buy- in from school board	planning expertise			OEP reviews public and private school plans
unique and different schools		time frame and key stakeholders	leadership buy-in			telling kids alternatives for lockdown if they are out of the classroom
mission objectives		parent involvement	staff			GIS mapping program
just a box to check		training: time frame, and substitute personnel	policies and procedures			communicable disease working group
		faculty and staff buy-in to training and planning ( going through the motions				
		turnover communications				

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available time	district response team	personnel not executing the plan	administrative resistance	no method		
lack of community effort	NIMS/ICS training	trouble with notification and overall communication	funding	need to work with partners more to identify threats and hazards		
available resources	mass textingvia app ( communication)	notification of substitute personnel	turnover			
Planning knowledge/personnel	surprise drills	training	"that's just the way it is"			
Involvement from 1st responders	training of substitute teachers	collaboration with Law Enforcement and other partners	accountability (personnel)			
hazard analysis		access to technology	time			
regulation differences/ problems		access and control to campus	lack of parental involvement			
		planning experience/expertise	political correctness and politics in general			
		school board resistance				





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time	working with partners	drills/exercises		threats outlined		
communications	training/walk through of evacuation sites	walk through of evacuation sites		work with partners to identify threats		
communication with partner agencies	plan format	time to do training/specifically safety training				
common terminology	evacuation drills	training on so many different topics ( hard to add anything else)				
	non-electronic	training personnel-substitutes and students				
	use in-service days for training	need to label rooms				
	summarized crisis plan	influx of parents during an emergency-communicationg to them what's going on, fast and timely communications				
	electronically uploaded plan that can be viewed in multiple formats (dropbox) ( team viewer app)	transportation to evacuation				
	big buddy/little buddy assigned for drills and events ( K-8 school)	access control (cost), locks glass doors, entrance policies				
	specific special needs plan	school layout				
	buddy teacher-has the other classrom's roster	extracurricular activities emergency plans				
	safety coordinator	balancing safety and education ( prioritization)				

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logistics	partnerships/mutual aid	exercises	time	threat assessment team		SROs certified in certain subjects
mission resilience-"comfort level"	communication	access control	funding	school resource officer threat assessment		personnel buy-in
cooperation	current updates	campus layout	personnel	work with office of emergency preparedness		school hazard assessments
who is in charge	crisis management teams	technology monitoring				
community involvement	counselors	time				
social media/public information	technology	working with partners and parents (time)				
funding(changes updates)	community involvement	personnel expertise				
time		extracurricular activities				
priority		funding				
perception		revisions				
training						
information sharing						
crisis management focus						





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Annual updates	adaptability	communications-centralized communications and communications with stakeholders	•	receive computerized alerts and warnings (weather alerts)		focus on table tops
chain of command	thinking outside the box	school infrastructure-PA systems, lockdown and access	time	working with partner agencies		After Action Reports
complacency	C.R.R. Training	exercise to validate the plan	personnel expertise in planning (training)			celly app for communication
getting people together	"language" mental health aspect (communication)	actual execution of the plan	proactive vs. reactive			substitute orientation
logistics	shelter in place	training overall (all stakeholders)	buy-in to the exercise and planning process ( different types of exercises)			contact list for stakeholders for drills
convenience	sharing information	technology (for communications etc.)	leadership buy-in			
turnover	adapting	school layout	getting something out of training			
		lack of interest (buy-in)	execution of the plan-following policies and procedures(do we need more flexibility)			
		need to work key stakeholders into more of the planning process	funding			
		training on the plan and following the plan	time			
		time having easily accessible "cheat sheets" for the plan				
		AARs/improvement plans				

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Lack of scheduled time	annual update	validation through exercise	funding		training	
community involvement	consistent format	personnel knowledge	time		involvement	
hazard analysis	common language	parent involvement ( too much or too little)	buy-in (leadership)		stakeholders need to know	
"that's not going to happen here"	school knowledge binders given to partner agencies	short on personnel	no sense of urgency		stakeholder participation	
	crisis management meetings with partners	training for substitutes/non- certified personnel	proactive vs. reactive			
	emergency procedures flip books	more training in planning	turnover			
	proximity threats identified	time				
	production/video of exercises	extra curricular activity (emergency)				
	drills	various schedules				
	emergency procedures manual	entry/access				
		technology				
		timing of the training				





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	overall training	engagement/challenging to involve the stakeholders	time			
	Law Enforcement engagement	turnover of staff	cost/funding			
	access	cost/funding	buy-in ( from leadership)			
	communications	time constraints for training	school architecture			
	relationships with partners	exercise/testing frequency with regular schedule	procedures			
	community size	logistics	politics			
	school layout	need to know	number of cameras vs. the number of people to monitor them			
	logistics	weighing risks and options	extracurricular activities			
	engagement with partners	changing up the drills and doing something different				
		mission urgency				
		integrating technology				
		being ready and prepared to shelter-in-place overnight				
		allocating resources				





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# School Emergency Meeting

Date: Nov 12, 2015

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Date: Nov 12, 2015 NAME (PRINT) Garre H illiams Constr movehouse Parish Sheriff Richland OFP La. Delta Comm. College Roll GOHSEP GOHSEP **School Emergency Meeting** AGENCY 08/ 318-282-2874 225-925 318-791-9879 318-345-9293 CONTACT NUMBER POINT OF 3633 rpp)permit@inctsouth.dom harryblack @ ladeHa. educ egarrett @ mpso. Wet South van Kenne @ la GOV Schristian @ OHSER. NET Time: 9:30 a.m. **EMAIL** 





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## **Appendix D: Regional Exercises**



## CLICK ON LINK TO REGISTER

PLEASE FORWARD THIS INVITATION TO THE APPROPRIATE INDIVIDUALS WITHIN YOUR ORGANIZATION

## REGISTER NOW

LOUISIANA SCHOOL EMERGENCY MANAGEMENT PLANNING













Registration: 8:30am-9:00am

Region 4

Lafayette April 20<sup>th</sup>

Abdalla Hall Auditorium 635 Cajundome Blvd., 70506

## Region 9

Hammond April 25<sup>th</sup> Tangipahoa Parish

Tangipahoa Parish Environmental Services Bidg. 15485 W. Club Deluxe Rd., 70403

#### Region 1

Gretna April 26<sup>th</sup>

Mel Ott Recreational Ctr. 2301 Belle Chasse Hwy., 70053

#### Region 6

Alexandria April 27<sup>th</sup>

Alexandria Mega-Shelter 8100 Hwy. 71 South, 71302

Exercises: 9:00am - 12:00pm

#### Region 8

West Monroe April 28<sup>th</sup> Ouachita EOC 1000 New Natchitoches Rd.

#### Region 3

Luling May 11<sup>th</sup> St. Charles Sheriff

St. Charles Sheriff's Office 220 Judge Edward Dufresne Prkwy., 70070

#### Region 7

71115

Shreveport May 17<sup>th</sup> Port of Caddo-Bossler 6000 Doug Attaway Blvd.

#### Region 5

Lake Charles June 1st

Calcasieu Parish EOC TEMPORARY Location 3001 industrial Ave Lake Charles, 70615

#### Region 2

Baton Rouge

Governor's Office of Homeland Security & Emergency Preparedness (Classroom #1) 7677 Independence Blvd, 70806

#### MEETING DESCRIPTION

- Facilitate discussion, work through emergency scenarios, and discuss best practices in emergency management and all-hazards emergency operations planning;
- Provide an opportunity for school personnel, first responders, and emergency management professionals to work together and collaborate during the Regional Exercises;
- Focus on teamwork and relationship building with an emphasis on school preparedness and planning.

Workshops are funded through the Grants to States for School Emergency Management Planning (SEMP) from the U. S. Department of Education (DOE) coordinated by the Louisiana Department of Education (DOE) and the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP).

#### WHO SHOULD ATTEND

- Officials from schools and districts responsible for creating, revising, or enhancing school Emergency Operations Plans
- Staff who serve, or will serve, on their school or school district's Emergency Operations Plan planning team
- Other interested community stakeholders, including first responders, emergency managers, public health, school security officers, etc.











## **Participant Feedback Form Comments**

Strengths Listed	Areas of Improvement	Additional Training	Useful Exercise Material	Additional Comments	What do you want tested?
very informative	wants more drills	Yes. An AWR school crisis course	sample crisis plans	wants active shooter plans tested annually	Provide updates of best practices. Have LEOs present during these TTXs
presenters were knowledgeable on the topic	wants additional workshops		Sitman (situation manual)	wants active shooter trng (training)	active shooter
overall good information, stimulating conversation	more people to attend		Jeff Parish appendix very helpful, along with real world examples	realized how unprepared they are	active shooter
ability to locate problems in existing emergency plans. Ways to address issues with new staff members	need better place to take kids instead of modules		all	wants someone to come to the school and do a faculty/staff briefing	wants FSE
concrete examples, tailored to specific needs	organization POC list		the opportunity to meet and problem solve with experts in the field	have stakeholders bring their plans so they can be available	active shooter
	training and exercise info should teach methods to create a basic table top		good material and class, presented well	would like to see more of these and at the parish level to ensure greater participation	weather, active shooter
	don't know if we have a "go box", need more radios on school busses for HeadStart, need to go through plans with schools and identify things that were said today		it identified gaps in plans like resource officers. Who would be in charge if designated person isn't present. Need for radios for communication	discussion is good but we need live drills to practice the real thing	active shooter
	annual system update, what to do without electricity, bridging the gaps		each module provided useful information. I plan to take this info and share with staff and parents.	How did local policies change or improve after Enterprise?	active shooter
	accountability following the aftermath (reunification). Knowing all new staff members are aware of procedures		the TTX modules were excellent. Using an actual event made the presentation "real" for all participants	informative but much did not pertain to his role as a LEO	we need training beyond tabletop





Strengths Listed	Areas of Improvement	Additional Training	Useful Exercise Material	Additional Comments	What do you want tested?
			all was useful	need this training and exercises oriented and delivered daycare centers	Parish sheltering/evacuat ion plan
			checklists, guides, scenarios	send reminder a day or 2 prior for more involvement from the region	want more practice on no- notice events
				more participants	ID skill sets. ID how info will be collected, disseminated, and released
				More materials. What do good plans and checklists look like	accountability
				Wanted more best practice info. They were looking for direction, not expecting to be asked what they would do	active shooter, emergency medical participation in active shooter
				give examples of efficient comm policies. Give examples of effective info signage and where to post that info	I feel like we need to do real time exercises, active shooter, plant explosion.
				wished that it was a requirement for schools and districts to attend	
				have an actual school EOP to evaluate  The exercise was	
				great. I learned a lot. I identified strengths and weaknesses. Things that I need to see if some of the schools have. Ya'll did a great	
				have schools bring their current EOP	
				bring to individual schools	





## **Planning**

## **Strengths**

The full capability level can be attributed to the following strengths:

**Strength 1:** Working with Partner Agencies

Strength 2: Training

**Strength 3:** Crisis Management Teams

**Strength 4:** Quick Reference Guides/Responsibilities Matrices and emergency

supplies (kits etc.)

#### **Areas for Improvement**

The following areas require improvement to achieve the full capability level:

**Area for Improvement 1:** Communication and collaboration internally and externally

Reference: Planning Round Table Data

**Analysis:** One of the main causes is the mission of the school, and time actually dedicated to emergency planning. The debatable mission of an educational institution is to educate the students in a safe and healthy environment. Educational institutions have difficulty making the time to plan with internal partners and external partners. Sometimes they aren't sure of the correct external partners to get involved and still other times the external partners cannot or will not make time to meet with the schools.

Area for Improvement 2: Time

**Reference:** Planning Round Table Data

**Analysis:** Educational institutions have difficulty making the time to plan with internal partners and external partners. With so many activities crowded into a day, and so many of those activities having to be completed in order to reach goals, finding the time to complete emergency planning can be a tough challenge.

**Area for Improvement 3:** Faculty, Staff, Leadership buy-in, and Staff Turnover

**Reference:** Planning Round Table Data

Analysis: With so many activities crowded into a day, and so many of those activities having to be completed in order to reach goals, finding the time to complete emergency planning can be a tough challenge. At times, faculty, staff, and leadership, can lose sight of the safe and healthy environment portion of the mission due to the limited time they have to complete the educational portion of the mission. Not to mention in education, as it happens in so many other professions, has its fair share of turnover and it takes time and funding to properly train new employees for their specific job description and other duties as assigned.





**Area for Improvement 4:** Training/Exercises

Reference: Planning Round Table Data

Analysis: Having a plan is half the battle; the other half is training your employees on the plan, and exercising the plan to make sure that as many gaps as possible are found and eliminated. Throughout the Round Table Meetings, the issue of training employees on the plan was discussed. It comes down to the fact that school employees are required to complete so many trainings every year, that working in an extra training on emergency plans or crisis management can be an additional challenge.

## **APPENDIX E: IMPROVEMENT PLAN**

This IP has been developed as a result of Louisiana School Emergency Management Planning (LASEMP) Program conducted September 2014-March 2017.

Core Capability	Issue/Area for Improvement	Corrective Action	Capability Element <sup>2</sup>	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Core Capability 1: Planning	1.Communication and collaboration internally and externally	Committing the time to communicate and collaborate effectively and efficiently both internally and externally.		LADOE, School Districts, and Individual Schools		TBD	TBD
		Building and keeping up relationships with both internal and external partners.		LADOE, School Districts, and Individual Schools			
		Forming a Planning Committee with both internal and external partners.		LADOE, School Districts, and Individual Schools			
	2. Time	Finding a way to work more time into the day for emergency operations planning		LADOE, School Districts, and Individual Schools			
		Being creative and efficient with the precious time that is allotted for planning.		LADOE, School Districts, and Individual Schools			

<sup>&</sup>lt;sup>2</sup> Capability Elements are: Planning, Organization, Equipment, Training, or Exercise.

Core Capability 1: Planning	3.Faculty, Staff, Leadership buy-in, and Staff Turnover	Emergency Planning and Preparedness has to be included as part of the mission of an educational institution.	LADOE, School Districts, and Individual Schools		
		Leadership should look at making emergency preparedness/crisis management planning one of the main priorities.	LADOE, School Districts, and Individual Schools		
	4. Training/Exercises	Build an efficient and effective training and exercise program that fits into the school schedule.	LADOE, School Districts, and Individual Schools		
		Attempt to work more emergency preparedness/crisis management training into the training program.	LADOE, School Districts, and Individual Schools		

## **APPENDIX F: PROGRAM PARTICIPANTS**

Participating Organizations
Federal
United States Department of Education
State
Louisiana Department of Education
Louisiana Governor's Office of Homeland Security and Emergency Preparedness (LAGOHSEP)
Universities
Community Colleges
Regions
All Nine LAGOHSEP Homeland Security Regions
Parishes
All 64 Louisiana Parishes
Local School Districts
Local Schools-Public and Private
Parish Offices of Homeland Security and Emergency Preparedness
Local First Responders-Fire, Law Enforcement, EMS etc.