



FEMA

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FEMA News Desk: 940-898-5454

FEMA-R6-NewsDesk@fema.dhs.gov

News Release

Disaster Recovery Center Opens in St. Charles Parish

BATON ROUGE, La. – FEMA and the State of Louisiana will open a Disaster Recovery Center (DRC) in New Sarpy on Saturday, Sept. 28, to provide one-on-one help to Louisiana residents affected by Hurricane Francine.

Center location:

St. Charles Parish
Alan Arterbury Building
14564 River Road
New Sarpy, LA 70078

Additional DRCs are open at the following locations:

St. Mary Parish
Morgan City Municipal Auditorium
728 Myrtle St.
Morgan City, LA 70380

Terrebonne Parish
Terrebonne Parish Library
151 Library Drive
Houma, LA 70360

Lafourche Parish
Lafourche Parish Emergency Operations Center
4876 Hwy. 1
Raceland, LA 70394

Ascension Parish
Lemann Memorial Center
1100 Clay St.
Donaldsonville, LA 70346

The centers will operate from 8 a.m. to 5 p.m., **Monday through Saturday**.

Residents in **Ascension, Assumption, Lafourche, Jefferson, St. Charles, St. James, St. John the Baptist, St. Mary and Terrebonne** parishes can visit any DRC to meet with representatives of FEMA, the U.S. Small Business Administration, along with other community partners. No appointment is needed to visit the center.

The centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology. If you need a reasonable accommodation or sign language interpreter, please call 833-285-7448 (press 2 for Spanish).

You do not have to visit a center to apply for FEMA disaster assistance. The quickest way to apply is by going online at disasterassistance.gov/.

Additional options when applying include:

- Download the [FEMA App](#) for mobile devices.
- Call the FEMA helpline at 800-621-3362 between 6 a.m. and 11 p.m. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.
- To view an accessible video about how to apply visit: [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

For the latest information visit fema.gov/disaster/4817. Follow FEMA Region 6 social media at X.com/FEMARegion6 or on Facebook at facebook.com/femaregion6.

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FEMA's mission is helping people before, during, and after disasters.

FEMA Civil Rights Office works to ensure assistance is distributed equitably, without regard to race, color, national origin, sex, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the Civil Rights Office if they feel that they are the victim of discrimination. FEMA's Civil Rights Office can be contacted toll-free at 833-285-7448. Multilingual operators are available. Press #2 for Spanish.